

## VENDOR PROTEST AND GRIEVANCE PROCEDURE

In accordance with Board Policy DIER this protest and grievance procedure shall be made a part of these formal bids specifications and the Vendor shall agree by the submission of a bid proposal to adhere to the procedure. Should a Vendor disagree with any aspect(s) of the competitive bid process, the nature in which the specifications are written, or deem any recommendation or decision regarding the award or denial of any or all items contained in the bid to be unfair, the Vendor must "show cause" for disagreement by adhering to the following established procedure. This procedure is intended to afford the Vendor an opportunity to register an objection in a standardized manner.

As a public institution it is the intent of the Board of Trustees of the Jackson Public School District to constantly remain in compliance with all state purchasing statutes, federal regulations as applicable and established board policies regarding the competitive bid process and to be fair to all participating vendors while adhering to the written specifications. It shall be the exclusive right of the Jackson Public School District to determine which is the "lowest and best" bid offered, price and all other factors being considered. It is the policy of the Jackson Public School District to insure that all written specifications are structured in such a manner so as to enhance competitive bidding and that the award of all bids be done fairly and honestly, in good faith, and in the interest of the taxpaying public.

The protest procedure shall be as follows, in the sequence as described:

1. Vendor shall submit a formal letter of protest to the Director of Internal Services with a copy being forwarded to the Superintendent of Schools and the Deputy Superintendent for Operations, explaining in detail the exact nature and reason(s) for the protest. The letter shall indicate precisely which item(s) on the bid and/or decisions made relative to the bid are being challenged, stating the protest reason for each.
2. The letter shall state the Bid Number, Bid Title, Bid Opening Date and Item Number(s) involved in the protest and shall be signed by the Vendor representative which signed the bid proposal documents.
3. No verbal protest shall be acknowledged by the Jackson Public School District and only written protest presented by the vendor in the manner prescribed herein shall be considered.
4. A review committee shall be appointed by the Deputy Superintendent for Operations to review each valid protest by any

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vendor which has adhered to the established procedure, and to render a decision regarding the protest expeditiously. The decision review committee shall be made utilizing written evidence presented by the vendor and the Director of Internal Services. At the discretion of the review committee, the committee may conduct a hearing on the matter.

The recommendation of the review committee shall be submitted to the Deputy Superintendent for approval. The Vendor of protest shall be informed of the decision of the review committee, in written form at the earliest possible date. The decision of the review committee, as approved by the Deputy Superintendent for Operations, shall be final.

This protest and grievance procedure shall govern any and all Vendor protests accruing from the date of the first publication or distribution date of bid specifications until one week prior to the date scheduled for the item(s) of protest to be presented to the Board of Trustees for approval. Vendors may call the Office of the Director of Internal Services, (601) 960-8796, for information concerning the scheduled board meeting dates, times, and agenda.

REVIEWED: December 6, 2016  
April 4, 2017