



Bid 3263 Pool of Partners to Provide Supplies for Scholars Experiencing Homelessness
Scoring Rubric

Project Description	Maximum Number of Points	Points Earned	Notes
Products/Pricing <ul style="list-style-type: none"> • All products and services outlined in RFP available. • Pricing for all available products and services • Details the warranties on all products and services 	30		
Performance Capability <ul style="list-style-type: none"> • Ability to deliver products and services nationally. • Response time to fulfill and deliver orders. • Shipping charges • Return and restocking policy and applicable fees History of meeting the shipping and delivery timelines Ability to meet service and warranty needs of members. • Customer service/problem resolution • Invoicing process • Contract implementation/Customer transition. • Financial condition of vendor • Website ease of use, availability of products 	40		
Qualification and Experience <ul style="list-style-type: none"> • Vendor reputation in the marketplace • Reputation of products and services in the marketplace • Past relationship with Jackson Public Schools • Experience and qualification of key employees. • Location and capacity of salespersons who will work on this contract. • Past litigation, bankruptcy, reorganization, state investigations of entity or current officers and director. • Minimum of 3 customer references relating to the products and services within this RFP • Certifications in the Industry • Company profile and capabilities 	30		
Total	100		